



### **Curb-to-Curb**

Customers receive Curb-to-Curb (Demand-Response) service. Passenger assistance is always available. Unlike a taxi service, Demand-Response service works in time ranges by grouping rides within the same area utilizing one vehicle.

All rides are subject to availability - Curb-to-curb service within all of Eaton County. Advance reservations are required. Call at least 2 hours ahead for trips within Charlotte, Delta Township, Eaton Rapids or Grand Ledge. Call the day before for trips between cities or from the rural areas. You can reserve a ride up to two weeks in advance. Ride requests can be made from 6:00 a.m.—6:00 p.m. Monday thru Friday. Due to increasing service demands, allow ample time to travel.

### **Downtown Lansing Express**

Downtown Lansing Express morning bus leaves Charlotte, Grand Ledge and along Saginaw Hwy in Delta Township arriving in downtown Lansing approximately 7:45 a.m. Returns from downtown Lansing between 5:00-5:15 p.m.

### **Out of County Medical Trips**

Available Monday-Friday. EATRAN will transport passengers to and from Medical appointments outside of Eaton County into Ingham County areas of Lansing, East Lansing and Okemos. Between the appointment hours of 10:30 a.m. and return no later than 3:30 p.m.

### **Time Calls**

Customers can make advance reservations for appointments up to two (2) weeks in advance. Contact Scheduling for details.



1. EATRAN may make several stops, so plan a longer trip time than in a car.
2. EATRAN riders must be prepared to board the bus at the designated pick up time and location. EATRAN drivers are directed to wait 3 minutes before departing.
3. EATRAN has a 20 minute window of arrival. All passengers are assigned a pick-up time. The bus may arrive 10 minutes early or 10 minutes late.
4. Passengers must be prepared to board the EATRAN bus 10 minutes prior to arrival. Drivers will wait only 3 minutes for you to board. Remember, someone else is waiting for the bus too.
5. EATRAN requires exact fare; drivers do not make change, or credit rides.
6. It may be necessary to make several stops before your destination to accommodate other passengers.
7. EATRAN will make every effort to serve you during adverse weather conditions. Delays and cancellations are possible. We reserve the right to cancel service due to adverse weather conditions. Check your local TV and radio stations for delays, cancellations and updates.
8. NO weapons, illegal drugs, hazardous materials or dangerously-deemed items will be permitted on the bus.
9. EATRAN does not allow eating, smoking, drinking, vulgar language on buses.
10. EATRAN drivers will assist passengers when requested. Please limit the number of packages brought on the bus. You may be charged an extra fare for excessive packages.
11. Drivers do not use driveways
12. If you change plans, please call the EATRAN office and cancel your ride. (You will be charged for rides not canceled)
13. You may schedule up to 2 weeks in advance
14. EATRAN is closed on the following holidays: New Years, Memorial Day, July 4th, Labor Day, Thanksgiving, and Christmas
15. Disability forms are available upon request. Anyone possessing a Medicare card is eligible for certification.
16. Children under 5 must be accompanied by an adult
17. Objectionable odors from any source unavoidable by other passengers will not be permitted.
18. EATRAN will not tolerate any type of violence, threats, intimidation, destruction of property or insubordination. EATRAN has the right to refuse service and remove passengers when necessary
19. EATRAN demands that passengers conduct themselves in an acceptable and respectful manner at all times. Any type of lewd or indecent behavior is unacceptable. Failure to comply will result in immediate removal.
20. EATRAN has the right to temporarily or permanently ban passengers from service when it is necessary.

**Know the Rules....."Help us...Help you"**



### **Meals on Wheels**

Eatran delivers 4,000 meals per month to Eaton County Meals-on-Wheels Volunteers, which delivers to seniors in Eaton County.

### **Summer Fun Pass**

Established in 2002, local Eaton County businesses, and EATRAN created the Summer Fun Pass to help keep kids busy and safe during the summer months. For a one time reduced price, children ages 5-18 can use unlimited bus service, When school is released thru Labor Day.



**All vehicles are Accessible to the "Differently-Abled"**

**To Learn More about EATRAN  
Visit us on the web at  
[www.eatran.com](http://www.eatran.com)**



## **Public Transportation Curb-To-Curb Service for Eaton County**



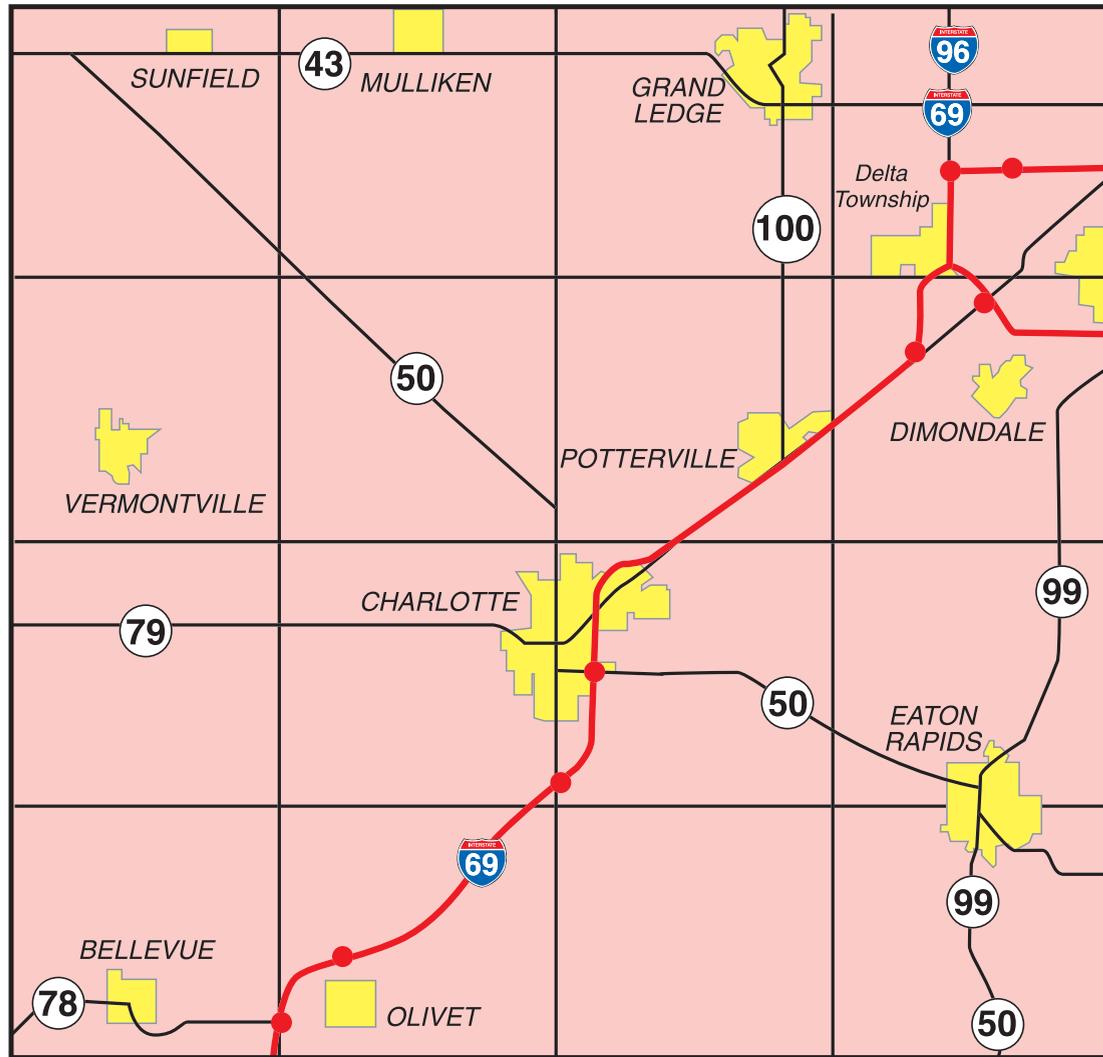
**TO SCHEDULE CALL  
517.543.4087 • 517.371.2212**

**OPERATING HOURS**  
Monday thru Friday 6:00 a.m. - 6:00 p.m.  
Excluding Holidays



**916 E. Packard Hwy. • Charlotte, MI 48813**

# EATRAN Service Area



EATRAN takes pride in serving its customers and looks forward to first time passengers. Call us, sit back and enjoy the public transportation experience.

## We Travel All of Eaton County

Bellevue, Charlotte, Delta Township, Dimondale, Eaton Rapids, Grand Ledge, Mulliken, Olivet, Potterville, Sunfield and Vermontville. In these areas throughout the day depending on demand during the hours of 6:00 a.m. - 6:00 p.m.



All vehicles are Accessible to the "Differently-Abled"

### FARES

Regular (5-60)	\$2.00
Senior Citizens (60+)	\$1.00
Persons w/Disabilities	\$1.00
Out of County (Express or Medical)	\$3.00
Accompanied Infants (4 and under: Limit 1 per paid adult)	FREE

- Eligible Aides to passengers with disabilities ride "free".
- Children 4 & under ride free when accompanied by an adult.
- We recommend seat belt use.

### SAVINGS

*Save 10% when purchasing Tokens in Strips of 10 at the EATRAN office, or most Eaton County Village, Township, or City Halls.*

Regular (5-60)	 \$18.00
Regular (5-18)	 \$18.00
Senior Citizens (60+)	 \$9.00
Persons w/Disabilities	
Out of County (Express or Medical)	 \$27.00